Hello

Look inside to see how to set up your new Wireless Connector

Set Up Guide

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Get connected

1. Check
2. Plug in
3. Connect
4. Watch

1 Check
what's in the box

Wireless Connector

Black Power Cable

Black Ethernet Cable

Set Up Guide

If you're missing any of these items please go to **sky.com/ondemandhelp**

1 Check

your internet connection

1. Check your internet connection is working – you can make sure by going to any web page.

2. Turn on your Sky+HD box and select any channel.

2 Plug in

your Wireless Connector

1. Plug one end of the black Ethernet cable into the green port on the back of your Sky+HD box, and the other end into the green port of your Wireless Connector.

2. Plug the black power cable into the blue power port on the back of your Wireless Connector, then plug it in at the mains and switch on.

i Your Wireless Connector should be laid on - or beside - your Sky+HD box. Also, it should be off the floor and free from obstructions.

3 Connect

your Wireless Connector

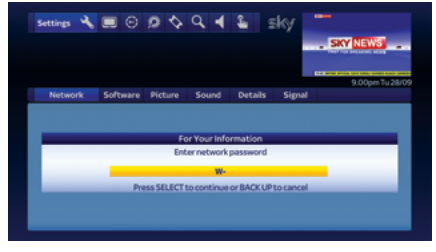
SKY NEWS
For Your Information
Broadband connection detected
To enable broadband services press SELECT
Press BACK UP to cancel
10:32 GUNMEN HIJACK CAMBODIAN CARGO SHIP OFF BERBERA PORT

1. Turn on your TV and you'll automatically see the screen above.

2. Wait a minute or two and the wireless networks available to you will appear on screen.

If the first screen above doesn't appear on your TV, browse to Settings > Network in order to configure your wireless network.
Tip: To browse to Settings, press the **Services** button on your Sky+HD remote, then press **right**.

If you have a WPS button on your router you don't need a password.
Tip: Just push the WPS button on your router then push the WPS button on your Wireless Connector. The wireless icon on your Wireless Connector will flash amber whilst connecting and turn white when it's connected. Press **Back Up** on your Sky remote and you're ready to explore TV On Demand (section 4).

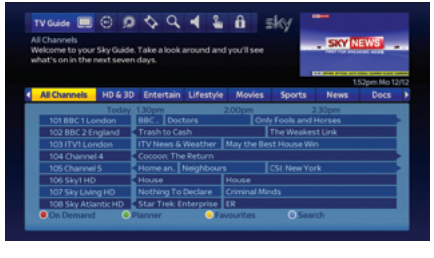


3. Select the name of your wireless network from the list shown and enter your password using your alpha numeric keypad on your Sky remote. Special characters can be entered by pressing 1. If you can't remember your password, check your broadband router or its packaging. Press **Select** to confirm.

4. The screen above will appear to confirm a connection. Press **Back Up** and you're all ready to explore an amazing world of TV on demand.

4 Watch

a world of entertainment on demand



1. To start watching On Demand, go into the TV Guide then press the **red** button on your Sky remote.

2. You'll go straight into the On Demand menu, which has thumbnail pictures of the shows available. The Showcase section is the pick of the week's best TV on demand from Sky.

Content available on demand may vary from content and images shown in this set up guide

3. Scroll right to discover a huge library of entertainment and movies on demand. You can also browse by genre and by channel, so it's easy to find something you want to watch.

4. To watch a show, just press **Select** and the programme will start downloading to your Planner.

To find out more about TV on demand just go to **sky.com/tvondemand**

Other stuff

1. Lights
2. Help
3. Using your equipment safely
4. Recycling

1 Lights

Familiarise yourself with the indicator lights on your Wireless Connector

Power light

Solid white when on

Wireless light

Solid white when there is a wireless connection

Light off when no wireless connection

Ethernet light

- Amber: On when Ethernet link detected, flashing during data transfer
- Green: On when Fast Ethernet link detected
- Off: When no Ethernet link detected

2 Help

Experiencing difficulties? Here are some solutions to common set up problems:

1. The power light on the front of my Wireless Connector isn't on

This indicates the Wireless Connector has no power. To solve this:

- Make sure you're using the power cable supplied with your Wireless Connector
- Make sure the power cable is plugged in properly to the power port on the back of your Wireless Connector and check it is switched on at the mains

2. The wireless light on the front of my Wireless Connector isn't on

This means there's a wireless connection problem between your Wireless Connector and your router. To solve this:

- Disconnect the power cable from the back of your Wireless Connector – then plug it in again
- Check the status of your wireless connection in Network > Settings on your Sky+HD box – your 'Local Connection' must indicate 'OK'
- If the light is still off, go to **sky.com/ondemandhelp**

3. The On Demand menu doesn't show programme images

This means you need to check the status of your wireless connection:

- Go through the four Get Connected steps again on page 6
- Check the Broadband Network Connection setting is 'ON' in Options > Network on your Sky+HD box – make sure you save any changes by pressing the **green** button
- Check On Demand is activated on your account. Log in to **sky.com/myondemand** and take a look at your account

4. If both the Local Connection and Service Connection status show 'FAIL' then:

- Check that the Wireless Connector and Sky+HD box are powered and connected correctly
- Go through the four Get Connected steps again on page 6
- Press the **red** button to reset the wireless connection
- If only the service connection is showing 'FAIL', check that your router is connected to a working phone line with an active broadband account
- If you're still having problems, go to **sky.com/ondemandhelp**

3 Using your equipment safely

Your Wireless Connector has been manufactured to meet international safety standards, but you must take care if you want it to perform properly and safely. **It's important that you read this section completely, especially the 'Warnings and Cautions' instructions.** You should follow the instructions set out in your Set Up Guide. If you've any doubts about the set up process, operation or safety of your Wireless Connector, please contact Sky.

Warnings and cautions

Remember that contact with 230V AC mains can be lethal or can cause a severe electric shock.

To avoid this risk:

- Never remove the cover of your Wireless Connector. There are no user-serviceable parts inside
- Don't try to attempt to repair your Wireless Connector. Instead, please contact Sky Customer Services
- If you move your Wireless Connector between locations at different temperatures, allow it to reach room temperature before you apply power to it
- Make sure that all electrical connections are properly made
- Don't connect any of your Wireless Connector to the mains supply until you've properly connected all the other leads
- Disconnect your Wireless Connector from the mains supply before you disconnect any other equipment from its rear panel
- Never push anything into holes, slots or other openings in the casing of your Wireless Connector
- Your Wireless Connector is intended for use in moderate climates. Don't use or store your Wireless Connector in hot, cold, damp or dusty places
- In order to ensure a free flow of air around your Wireless Connector, allow at least 10cm of space above and on all sides. Don't cover any ventilation holes and slots
- Ensure the ventilation holes and slots don't become impeded with items such as newspapers, tablecloths and curtains or similar items
- Don't place your Wireless Connector close to sources of heat such as a heater or direct sunlight. The maximum temperature should not exceed 40°C
- Don't put anything on your Wireless Connector which might drip or spill into it. Never stand objects filled with liquids, such as vases, on top
- Never place naked flame sources, such as lighted candles, on or adjacent to your Wireless Connector

Connecting to the mains supply

Your Wireless Connector should only be used with the black power cable supplied. The black power cable shouldn't be used for any other product. **If you're in any doubt about anything relating to the external mains supply, consult a competent electrician.**

4 Recycling

Make a difference with Sky

Give your old Sky product a new life. We can reuse most parts of your old Sky product and any parts we can't, we recycle. The crossed out wheeled bin symbol is used to mark products that should not be disposed of with general household waste, but collected separately for reuse or recycling. The product contains materials that when processed correctly can be recovered, reused or recycled.

Old Sky equipment can be reused or recycled, and the good news is that it's really easy to do. We have three options for you:

1. Send it to us, for free, and we'll make sure it gets reused or recycled. Package it carefully, remove any batteries and include a note to say that it is for reuse or recycling, then send it to: Sky Accessories, FREEPOST RLUT-GCLR-LBXK, Unipart Technology Logistics, Unit G Swift Park, Old Leicester Road, Rugby, CV21 1DZ.
2. You can also take it to your local Designated Collection Facility (DCF) – find one at **recycle-more.co.uk**
3. If you're a customer from the Republic of Ireland you can also send it to us, for free, and we'll make sure it gets reused or recycled. Pack it up, removing the batteries and include a note to say it's for reuse or recycling, then send it to: c/o City Air Express Ltd, Unit M1 North Ring Business Park, Santry, Freepost F4939, Dublin 9, Ireland.

   Household customers can also take their old or redundant electrical equipment to their nearest Local Designated Collection Facility. Please go to **www.weeeireland.ie** to find the locations of these.
4. Or give it to your Sky engineer next time they visit.

   For more information on reuse and recycling your old Sky products, and to find more about what we do, go to **sky.com/environment**

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Believe in better

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